



SWIM HOUSTON POOL MANAGEMENT, LLC
SWIM LESSON
POLICIES & GUIDELINES
WAIVER & RELEASE OF LIABILITY

SWIM LESSON WAIVER/RELEASE OF LIABILITY

PLEASE READ CAREFULLY. THIS IS A RELEASE OF LIABILITY AND WAIVER OF CERTAIN LEGAL RIGHTS.

The enrolled participant(s) and/or the parent/guardian of the participant(s) agree and understand that swimming is a HAZARDOUS activity. The participant recognizes that there are risks inherent in taking swimming lessons, including but not limited to, paralyzing injuries and death.

The participant hereby agrees to participate in the Swim Houston Pool Management, LLC swim lesson program and hereby agrees to indemnify and hold harmless Swim Houston, its instructors, owners, management, agents and employees against any liability resulting from any injury that may occur to the participant while participating in the swim lesson program. The participant also agrees to indemnify Swim Houston for any damages incurred arising from any claims, demand, action or cause of action by the participant.

The participant authorizes any representative of Swim Houston to have the participant treated in any medical emergency during their participation in the swim lesson program. Further, the participant and/or parent/guardian agree to pay all costs associated with medical care and transportation for the participant.

Participant 1 Name

Participant 2 Name

Participant 3 Name

Participant 4 Name

If the participant is under the age of 18, a parent/guardian signature is required:

Parent / Guardian Name

SWIM LESSON CANCELLATION POLICY

It is the responsibility of the client to keep scheduled class times with their instructor. There is a 12-hour cancellation policy that is strictly enforced. If a client does not communicate cancellation with the instructor before the 12-hour cut off time, they forfeit the lesson time and will not be issued a refund. Likewise, if the instructor cancels or fails to show up to a lesson, the client will not be charged for the time. All other schedule changes are left to the discretion of the instructor and the client.

LATE POLICY

Instructors will not stay after a scheduled lesson to make up time caused by tardiness. If you or your swimmer are late and/or not ready when the instructor calls for you, the instructor will only be able to swim for the remainder of the allotted lesson time. Please try to be on time and have you/your swimmer use the restroom before class.

Instructor will not reschedule a lesson if you or your swimmer is late to a lesson.

Private lessons are cancelled if the client does not show up within the first 15 minutes of the scheduled time.

WEATHER POLICY

The instructor will message you to cancel and reschedule a lesson due to thunder, lightning, and/or heavy rain before the lesson time. If the weather persists for more than 45 minutes during allotted lesson times, later lessons will be cancelled for that day as well. In the event of lightning and/or thunder and/or heavy rain during the lesson, the remainder of the lesson will be cancelled for safety reasons.

SWIM LESSON POLICIES AND GUIDELINES

1. If you have any concerns regarding a class:
 - a. Please speak with the instructor first. Let them explain their strategies and see if you guys can work something out together.
 - b. Contact Swim Lesson Coordinator: Madison Brost at madi@swimhoustonpools.com or (281) 967 - 5803
2. Prior to swim lesson:
 - a. Have children utilize the restroom before class starts.
 - b. Wait for the instructor before getting into the water.
 - c. Parent/guardian is to wait near the pool and is not allowed to leave the facility. If you need to step out, please inform the instructor.
3. We recommend goggles and hair ties for those with long hair.

4. Everyone develops and learns differently. Please be patient and optimistic throughout the lessons. It is natural for beginner swimmers to cry or get upset. Please allow children to work through the situation and adapt to a new environment. Instructor will encourage all participants to continue the lesson but will not force anyone to do anything they do not want.
5. Children who are still utilizing diapers will need to be in swim diapers prior to the lesson. Instructor will not allow children with regular diapers into the pool. If a lesson is cancelled because of no swim diapers, no refunds or rescheduling will be given.
6. Swimming apparatus used for class will be provided by the instructor.
7. Jewelry should not be worn during lessons.
8. Please bring your own sunscreen and towel to class.
9. If swimmers and/or parents are sick or feel sick, please refrain from coming to the lesson and inform the instructor at least 12 hours in advance to reschedule.

ACKNOWLEDGMENT OF POLICIES AND PROCEDURES

I have carefully read the liability release and policies and procedures set forth by Swim Houston Pool Management, LLC. I am signing with full knowledge of its contents and significance.

Participant 1 Name	Signature	Date
Participant 2 Name	Signature	Date
Participant 3 Name	Signature	Date
Participant 4 Name	Signature	Date

If the participant is under the age of 18, a parent/guardian signature is required:

Parent/Guardian Name	Signature	Date
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